

When to call for an ambulance



Someone ill or hurt?



Ring 999

- 1 If someone is seriously ill or hurt, ring **999** and ask for an **ambulance**.



- 2 Tell the person on the phone **where you are**.

Do you know the street name or postcode?



- 3 **Wait** with the person and tell them you have called an ambulance.



- 4 When the ambulance comes tell the staff what happened.

